one community
one mission

2016 ANNUAL REPORT
Dear Friends,

WE’VE SEEN MANY MILESTONES AT THE MISSION THIS YEAR, INCLUDING OUR 1,000TH GRADUATE OF THE NEW LIFE PROGRAM!

In this annual report, you’ll see some of the great work we’ve been blessed to be able to accomplish this year. Through Emergency Services, Rehabilitation, Transitional Programs, and Community Outreach, our comprehensive approach to addressing poverty and homelessness has yielded some amazing results.

At our new Lawrence Street Community Center, we were able to offer more services to people in need—including laundry facilities, showers, and a daytime courtyard where people can rest safely instead of being on the street.

God is doing more and more through the Mission thanks to donors and volunteers like you.

But this annual report is about more than just the numbers. It’s about celebrating the work Jesus has done in the lives of real people thanks to your support this year.

Frankly, we couldn’t do all this without you. We’re all in this together, one family working toward one mission: To change lives in the name of Christ. And I couldn’t be more proud to stand alongside friends and neighbors like you to reach out to people who are hungry, addicted or homeless.

So thank you for volunteering. Thank you for donating. Thank you for praying. And most of all, thank you for believing along with us that our homeless neighbors are worth helping. I am honored to be a part of Denver Rescue Mission’s legacy of faith with such a wonderful community.

God Bless,

Brad Meuli
President/CEO
One Mission

WE ARE CHANGING LIVES IN THE NAME OF CHRIST BY MEETING PEOPLE AT THEIR PHYSICAL AND SPIRITUAL POINTS OF NEED WITH THE GOAL OF RETURNING THEM TO SOCIETY AS PRODUCTIVE, SELF-SUFFICIENT CITIZENS.
“Give justice to the weak and the fatherless; maintain the right of the afflicted and the destitute. Rescue the weak and the needy; deliver them from the hand of the wicked.”

Psalm 82:3-4
A Comprehensive Approach to Changing Lives

DENVER IS A GREAT PLACE TO LIVE, BUT AGAINST THE BACKDROP OF THE BUSTLING CITY AND THE SCENIC BEAUTY OF THE MOUNTAINS SITS A DISMAL REALITY.

More than 5,000 people in Denver have no place to call home.

Whether it’s the loss of a job or the rising cost of housing, homelessness has complicated causes and devastating effects on men, women and families. Safety and stability quickly turn into survival as people are ignored, insulted and sometimes abused by society. And the negative impacts of these experiences reinforce or create more social and economic hardship, leading to a destructive cycle of poverty and hopelessness.

Being homeless often means feeling hopeless, but we believe we can change this situation for our homeless friends and neighbors by meeting them at their physical and spiritual points of need. We follow Jesus’ example by walking alongside people in need through these four core strategies:
Emergency Services

THANKS TO YOUR HELP LAST YEAR, WE PROVIDED ESSENTIAL, LIFE-SAVING SERVICES TO PEOPLE SUFFERING FROM HOMELESSNESS AND POVERTY.

Because of you, guests were provided safe shelter, received warm and nutritious meals, took hot showers and washed their clothes to maintain good hygiene and health, and talked with compassionate Mission staff about spiritual and practical solutions to the various challenges they face.

By providing some stability and encouragement through these basic services, we built trust with our homeless and struggling neighbors and were able to help many of them take the next step toward a new life without homelessness and addiction.

IN 2016, YOU HELPED PROVIDE:

<table>
<thead>
<tr>
<th>Meals</th>
<th>Nights of shelter</th>
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</thead>
<tbody>
<tr>
<td>836,216</td>
<td>345,592</td>
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<table>
<thead>
<tr>
<th>Chapel services with a total attendance</th>
<th>Clinic services</th>
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<tbody>
<tr>
<td>attendance of 35,603</td>
<td>6,443</td>
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</table>

*These numbers include meals and shelter provided to participants in our New Life Program and STAR Transitional Program.
2,250
loads of laundry
Changing the Way We Serve the Community

OUR NEW LAWRENCE STREET COMMUNITY CENTER OPENED IN NOVEMBER 2015 AND FEATURES A LARGER, HANDICAP-ACCESSIBLE DINING HALL WHICH SERVES 1,700 MEALS A DAY.

That’s roughly 700 more meals a day than we were able to serve before the community center was built.

The Lawrence Street Community Center also provided our homeless neighbors with:

- A drug- and alcohol-free place to be during the day
- Clean drinking water
- Restrooms
- Showers
- Laundry facilities
- A daytime courtyard away from the dangers of the street
- Access to Mission staff for emotional and spiritual guidance
- Information about joining the Mission’s life-changing programs

IN 2016, YOU HELPED PROVIDE AN AVERAGE OF:

<table>
<thead>
<tr>
<th>1,700 Meals per day</th>
<th>37 Showers per day</th>
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<tbody>
<tr>
<td>12 Loads of laundry per day</td>
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</table>
950 unique guests per day
PEOPLE EXPERIENCE HOMELESSNESS FOR A WIDE VARIETY OF REASONS. UNFORTUNATE CIRCUMSTANCES, JOB LOSS, LACK OF EDUCATION OR LIFE SKILLS, AND DRUG AND ALCOHOL ADDICTION ARE COMMON STRUGGLES OUR HOMELESS NEIGHBORS FACE EVERY DAY.

In the New Life Program, we helped participants overcome these challenges through:

- Case management
- Christian counseling and spiritual development
- Work therapy
- Education
- Life skills, financial management and job readiness training
- Accountability
- Cultivating healthy relationships
- Enhanced medical and dental services

IN 2016, YOU HELPED PROVIDE:

- More than 2,200 hours of individual Christian counseling
- 7 People with the opportunity to earn their GED
- More than 750 class hours of job readiness training
- More than 100 class hours of financial management education
- The opportunity for 337 New Life Program participants to create a budget
- Nearly 6,000 hours of individual Bible study
836,216 Meals provided
76 New Life Program graduates
IN JULY 2014, NICK WATCHED HELPLESSLY AS HIS FRIEND DIED FROM AN OVERDOSE OF HEROIN. SOON, FEAR BEGAN TO STIR IN HIS MIND AS HE REALIZED HE WAS TAKING THE SAME AMOUNT OF DRUGS.

“Am I going to overdose too?” he thought. In vain, he tried to revive his friend, but in the end, he was left feeling hopeless and angry at the world.

“After that, my mom sat me down and said I had to leave,” he says. “I was going to find a 30-day program, get sober and then just go back to doing drugs again, but she told me to find something long term or I wasn’t coming back.” When he looked for a free, long-term recovery program, he found Denver Rescue Mission.

One night at the Lawrence Street Shelter, Nick sat in bed writing on a small sheet of paper. “Through God, anything can be done,” are the words he scrawled on the page, placing it next to his bed. “It was a daily reminder that I could do this,” he says.

In the New Life Program, Nick was able to get sober and clearheaded, allowing him to make the decision to keep changing his life. And to his surprise, it felt good.

The Mission helped him get his GED and provided Bible studies and counseling as he worked through his emotional and spiritual challenges, and rebuilt his relationship with Jesus.

According to him, the most important part of the program is the foundation it built in his life. “The Mission gave me the stability to succeed even through hard times after I graduated. I’m still very happy,” he says. “I can’t explain it. It’s a God thing.”

When Nick graduated last spring, he became the 1,000th New Life Program graduate at the Mission.

Today, Nick works for a construction company, and he even used the same resume and cover letter he learned to write in the New Life Program to get his job. He looks forward to going to school for counseling, and someday, he hopes to help other people work through their own struggles and addictions.
Nick is our 1,000th New Life Program graduate.
Transitional Programs

THE STAR TRANSITIONAL PROGRAM HELPED PEOPLE WHO ARE HOMELESS DESPITE HAVING A JOB FIND A SAFE AND ENCOURAGING COMMUNITY WHERE THEY COULD TRANSITION OUT OF HOMELESSNESS AND INTO A SUSTAINABLE, SELF-SUFFICIENT LIFE.

We helped these participants through:

• Case management
• Life-skills training
• Financial management training
• Cultivating healthy community relationships
• Youth development programs

Thanks to you and the Mission’s Family Rescue Ministry and Family Refugee Services, families and seniors in need were also connected with mentors from the community and were provided assistance with their first month’s rent and deposit toward a long-term housing solution.

THANKS TO YOUR SUPPORT IN 2016:

• 80 Family Rescue Ministry households moved into permanent housing
• 42 Refugee households moved into permanent housing
• 396 Households created a budget
• 9 STAR households graduated
STAR households were provided with safe shelter and life skills
Improving the STAR Program

THE GOAL OF THE STAR TRANSITIONAL PROGRAM IS TO HELP WORKING INDIVIDUALS AND FAMILIES TRANSITION OUT OF HOMELESSNESS.

We provide them with a safe and encouraging community while they save money and improve basic life skills like budgeting and building better relationships.

But in the past, some participants were able to complete the goal of becoming self-sufficient before actually completing the entire STAR Program. These “planned departures” were successful, but because they left the program early, they may have missed other beneficial workshops and training they would have completed later in the program.

As a result, we made some improvements to the STAR Program to uniquely tailor all workshops, training and case management sessions to address the specific issues that have prevented participants from being self-sufficient. We also added new workshops for 2017, and these individualized treatment plans will now provide a clearer path to success and ultimately equip graduates to overcome more challenges after they obtain their own housing.

NEW WORKSHOPS AVAILABLE:

- **Stronger Marriage** – communication, connection and conflict resolution
- **Job Seekers** – improve resume, search for jobs, practice interview skills
- **Anger Management** – identify triggers and develop healthy coping skills and responses
- **Addressing Credit and Debt** – guidance for legal and financial issues
- **Time Management** – make long-term goals achievable
- **Ready to Rent** – prepare for the challenges of the rental market

THANKS TO YOUR SUPPORT IN 2016, WE HAD:

- 9 Program graduates
- 25 Successful planned departures
Children and Youth

HOMELESSNESS CAN HAVE A DEVASTATING IMPACT ON CHILDREN AND TEENS.

Our Denver Broncos Youth Center provided children whose parents are participating in the STAR Transitional Program space to work on homework, use computers, interact with mentors and tutors, play games, and nurture friendships in a healthy environment.

THANKS TO YOUR SUPPORT IN 2016:

- 2,353 homework hours were logged

- 99 Children participated in programs at The Crossing

- 27 Children were matched with a mentor or tutor

- 82 Children attended Bible Study
Community Outreach

THANKS TO THE GENEROUS SUPPORT OF DONORS LIKE YOU, PEOPLE FROM LOW-INCOME AND AT-RISK HOUSEHOLDS ALSO RECEIVED HELP LAST YEAR.

Some of these families and individuals may have been facing the decision to either buy food they needed or pay their rent. But thanks to the Mission’s Ministry Outreach Center, they were able to receive food boxes, clothing, furniture, and other household items to help prevent them from becoming homeless.

Community events like our annual Harvest Farm Fall Festival, Thanksgiving Banquet-in-a-Box and the Christmas Adopt-A-Family program also helped provide meals and encouragement during the holiday season. The Mission also provided training for other urban missions around the world through our Global Ministry Outreach.

THANKS TO YOU, IN 2016:

- We were able to supply the most needed non-food item—diapers—to 150 families
- 33,748 Pounds of food was distributed at the Ministry Outreach Center and Harvest Farm
- 1,800 Food boxes were distributed at our Thanksgiving Banquet-in-a-Box event
- 160 Tons of clothing were distributed to people in need
- We collected a total of 16,489 turkeys to feed people in need
- 350 Struggling families had Christmas presents delivered by sponsor families
1,800 food boxes were distributed at our Thanksgiving Banquet-in-a Box event.
Your Donated Items Helped In So Many Ways

YOUR FINANCIAL CONTRIBUTIONS AND THE ITEMS YOU DONATED TO THE MISSION LIKE CLOTHING, CANNED GOODS, HYGIENE ITEMS, FURNITURE, AND EVEN CARS ALLOWED US TO HELP PEOPLE EXPERIENCING HOMELESSNESS AND POVERTY IN OUR COMMUNITY.

Your donations helped us meet immediate needs and provide long-term sustainability for graduates of our STAR Transitional Program and New Life Program. Thank you for making a difference in the community through your generous donations!

454 Vehicles donated

133 vehicles gifted
Volunteers

ANOTHER GREAT WAY YOU SHOWED YOUR SUPPORT FOR THE LIFE-CHANGING MINISTRY WE DO IS BY VOLUNTEERING. VOLUNTEERS ARE THE LIFEBOLOOD OF OUR WORK.

Without volunteers like you, meals wouldn’t be served, participants and children in the program wouldn’t have mentors or tutors and people in need wouldn’t have access to transformational programs and services. You made it all possible when you volunteered to help change lives.

And interns at the Mission learned valuable skills while earning college credit. Some of these interns have even gone on to serve with other ministries around the world!

IN 2016, WE WELCOMED:

- Approximately 16,000 volunteers
- 70 Interns
- Thousands of hours of volunteer service
## Financial Information

### SUPPORT AND REVENUE

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<thead>
<tr>
<th>Contributions</th>
<th>2016</th>
<th>2015</th>
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</thead>
<tbody>
<tr>
<td>Individuals, businesses &amp; foundations</td>
<td>18,503,319</td>
<td>$19,057,066</td>
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<tr>
<td>Gifts-in-kind</td>
<td>13,044,553</td>
<td>$11,069,818</td>
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<tr>
<td><strong>Total Contributions</strong></td>
<td><strong>31,547,872</strong></td>
<td><strong>$30,126,884</strong></td>
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<table>
<thead>
<tr>
<th>Revenue</th>
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<th></th>
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<tbody>
<tr>
<td>Program service revenue &amp; other</td>
<td>1,461,585</td>
<td>$1,333,182</td>
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<tr>
<td><strong>Total Support &amp; Revenue</strong></td>
<td><strong>33,009,457</strong></td>
<td><strong>$31,460,066</strong></td>
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### EXPENSES

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<th>Program Services</th>
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<tbody>
<tr>
<td>Ministry Outreach Center</td>
<td>$10,978,195</td>
<td>$10,201,320</td>
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<tr>
<td>The Crossing</td>
<td>$6,924,553</td>
<td>$6,905,278</td>
</tr>
<tr>
<td>Lawrence Street (Shelter and Community Center)</td>
<td>$3,909,002</td>
<td>$3,978,759</td>
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<tr>
<td>Harvest Farm</td>
<td>$2,531,452</td>
<td>$2,387,282</td>
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<tr>
<td>Fort Collins Rescue Mission</td>
<td>$1,092,872</td>
<td>$986,567</td>
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<tr>
<td>Champa House</td>
<td>$718,593</td>
<td>$707,474</td>
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<tr>
<td><strong>Total Program Services</strong></td>
<td><strong>$26,154,667</strong></td>
<td><strong>$25,166,680</strong></td>
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<table>
<thead>
<tr>
<th>Supporting Activities</th>
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<th></th>
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</thead>
<tbody>
<tr>
<td>General &amp; Administrative</td>
<td>$1,389,461</td>
<td>$1,304,891</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$5,208,572</td>
<td>$4,724,788</td>
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<tr>
<td><strong>Total Support Activities</strong></td>
<td><strong>$6,589,033</strong></td>
<td><strong>$6,029,679</strong></td>
</tr>
</tbody>
</table>

| **Total Expenses**                     | **$32,752,700**| **$31,196,359**|
| Change in Net Assets from Operations   | $256,757    | $263,707    |
| Other*                                 | $619,800    | $2,430,202  |
| Change in Net Assets                   | $876,557    | $2,693,909  |
| **Net Assets - Beginning of Year**     | $33,220,281 | $30,526,255 |
| **Net Assets - End of Year**           | $34,096,721 | $33,220,164 |

*Non-Operating (Capital Projects related activities)
Denver Rescue Mission is a member of the Better Business Bureau and the Evangelical Council for Financial Accountability. The Better Business Bureau Wise Giving Alliance recommends giving to organizations who spend at least 65% of their total expenses on program activities. In fiscal year 2015–2016, 80% of our expenses were in programs.


See a complete list of our Board of Directors on our website at DenverRescueMission.org/Board-of-Directors.
LOCATIONS:

Lawrence Street Shelter
1130 Park Avenue West

Lawrence Street Community Center
2222 Lawrence Street

Champa House
2544 Champa Street

The Crossing
6090 Smith Road

Ministry Outreach Center
5725 E. 39th Avenue

Administration & Education
6100 Smith Road

Harvest Farm
4240 E. County Road 66
Wellington, CO

Fort Collins Rescue Mission
316 Jefferson Street
Fort Collins, CO